



# SECURE LOCKBOX PROGRAM

The program is designed to allow police and emergency personnel to access a home in emergency situations where forced entry may be necessary.

Are you concerned about how police and emergency personnel would get into your home if you or someone you know were alone, unconscious or unable to get to the door?



## Who is the program for?

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The Secure Lockbox Program is primarily for elderly residents who live alone, are physically challenged, or have a medical condition with a probability that it be necessary to call 911 for assistance.

## How does this program work?

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The WeSERV Member Engagement Committee will administer the program while the Rio Rico Fire Department will individually assign lockboxes. In addition, information, installation, and access attached to each lockbox will be stored in the participating Rio Rico Fire Department Computer Aided Dispatch Database. This allows for storage of confidential information and creates a systematic emergency response. The best part of the program is that it's free to qualifying residents.

## Follow these easy steps to get your secure lockbox!

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1. Thoroughly read the information provided above. For questions about the program, please contact Rio Rico Fire Department at 520-281-8421.
2. Complete the Secure Lockbox Program application on the back of this page.
3. Once the application is complete, please email [hr@rioricofire.org](mailto:hr@rioricofire.org) to schedule an appointment.
4. You will be contacted regarding your application status. Upon approval, your residence will be added to the lockbox installation schedule.
5. Lockboxes are installed one (1) designated day per month by authorized personnel. You will be contacted prior to that exact date to ensure someone is present during the lockbox installation.

\*Upon installation, the lockbox can ONLY be used by emergency personnel should you require emergency help.

For More Information, Contact WeSERV at 480-477-5882



